

Health Care Connect Partnership Meeting Minutes

Surrey Services - Devon, PA

May 10, 2017

****8:30 – 10:00am****

1. Welcome and Introductions

Members in Attendance: Andrea Vaughn (CCIU), Frank Byrne (Surrey Services), Bob Madonna (Surrey Services), Sharon McDermond (Brandywine Hall/Genesis Health Care), Dawn Johnson (District 1199C), Evie Lengetti (Villanova-College of Nursing), Alicia Knowlton (CCHD), Lauren Bruce (Main Line Health), Susan Mojaverian (ComForCare Home Care), carol Hann (Quality Insights), Marrea Smith (The Clinic), Cathy Emmig (Kendal-Crosslands), Patti VanCleave (CCEDC) and Tracey Oberholtzer (CCEDC).

- Overview of Host Location, Surrey Services –

Bob Madonna (President & CEO) & Frank Byrne (Sr Director, Home Services) presented an overview of Surrey Services for the group.

The Devon location is known as the Center for Healthy Living. In addition to their transportation services, Surrey Services provides a wide variety of activities and volunteer opportunities all designed to help foster a fulfilling social and healthy lifestyle for older adults. Daily programs include technology classes, discussion groups, nutrition classes and quilting circles. Nutritious lunches are served in the Café.

Andrea Vaughn – suggested the DCCC’s “New Choices” program might be a good connection for Surrey Services.

2. Review and approval of 2/8/17 Meeting Minutes

Minutes from the February meeting were distributed and reviewed by the group.

Motion to approve the minutes was made by Sharon McDermond and seconded by Andrea Vaughn.

3. Partnership Report

Training Update:

575 health care employees trained to date, resulting in a total of 3,772 CE’s awarded.

We have 2 months left in the grant period and we have already exceeded our goal numbers.

Training Opportunities:

- ELNEC Training: June 12, 2017 – Riddle Hospital (NA, PCT, US) \$50
Non-licensed personnel, PNP students at the CCIU eligible, 1 day training with certificate at the end of the day. Topics to include “Final Hours” discussion, cultural

& spiritual awareness and symptom management. Great opportunity for continuing education credits for this group of health care workers.

- Leadership Training – Nurses On Board – This program consists of web-based modules, which addresses the concern of those who want training but cannot get away from work for classroom style training. Patti suggested that we include an individual who completes this program as a panel member at the Best Practices Conference (Leadership theme). Must register by May 15th in order to qualify for the 50% reimbursement from the grant funding. Continuing education credits are available.
- EMS Training – Good Fellowship Ambulance – May 20, 2017 at The Desmond Hotel.

Other News:

- Career Immersion Academy
This new program will offer rising high school Juniors and Seniors the opportunity to visit 8 local prestigious health care facilities and universities, interact with health care professionals and participate in hands on activities at each location. Drop off and pick up will be at the CCIU each day.
- Marrea Smith (The Clinic) described her Girls In Medicine, and Medicine and Healthcare Leadership Camp programs for young people who are interested in careers in medicine and health care. We appreciate Marrea's valuable advice in the planning stages of the Academy.
- Susan Mojaverian (ComeForCare Home Care) suggested disaster preparedness as a topic for a future youth showcase.
- Andrea Vaughn (CCIU) shared information about the Veterans Career Fair, May 20, 2017, at the TCHS. Employers and veteran job seekers are needed – please share this information with your contacts.

ACTION ITEMS

- * Tracey to send ELNEC flyer to the Partnership members.
- * Evie Lengetti (Villanova University College of Nursing) offered to look in to space for a future meeting.
- * Carolyn Hann will distribute training opportunities among Care Coalition groups.

4. Best Practices Conference

- Call for Abstracts – application will be forwarded to all Partnership members. Theme this year is Leadership based on the results from last year's needs assessment. Laura requested volunteers to review the submitted Abstracts. Thank you to Susan Mojaverian, Dawn Johnson and Evie Lengetti for volunteering.
- - Keynote – we may include one or two keynotes.

ACTION ITEMS

- * Tracey to send Call For Abstracts application to the Partnership members.
- * Partnership members are asked to send the application to 5 contacts that they believe

would be a great speaker on Leadership topics (does not have to be in Health Care field).

* Carolyn Hann (Quality Insights) offered to contact a potential speaker re the Care Act.

* Susan Mojaverian offered to reach out to Dr. Peter Salk as a potential speaker.

* Evie Lengetti offered to connect the group to a potential Leadership speaker.

5. Redesigning our Sector Partnership

- Video – www.nextgensectorpartnerships.com

The State has hired a consultant to work on redesigning the Industry Partnerships. The group watched a video (link above) that described how employers come together to identify common needs and increase membership, and then public sector partners become involved in the discussion to help create solutions to the priority issues as defined by the employers.

- Needs assessment -

The group discussed the top three priorities to include in the annual needs assessment.

1. All employers agreed that **transportation** needs are a high priority topic. Employers have difficulty attracting employees for job opportunities due to the lack of public transportation in some areas. The group decided that this will be a topic for our next meeting. Suggested solutions from the group included Lyft, Uber and the Lower Bucks model.

2 & 3. All employers agreed that **training and staffing** are high priority needs. The challenge is that employees cannot get time away from their schedules due to staff shortages to attend the training classes. The group discussed the need for soft skills training. Suggestion was made to create web-based/Web-x trainings to solve this problem. Marrea commented that younger generations want on line meetings/trainings/use of social media in their workplace. Marrea also stressed the need to incorporate real life scenarios that match the target population for trainings (different ages/demographics have different experiences/needs). Suggestion to create a mentoring process in the workplace to help younger employees with soft skills and life/work balance best practices. Include Cultural Competency as a training topic. Sharon McDermond recommended the book "All In" to the group and as a possible topic for Best Practices.

The group decided that the top priorities moving forward in order of need would be as follows:

-Transportation

-Staffing-recruiting

-Training

- Employer Outreach -

The group decided that the Exco would create a grid to assign/track employer outreach and begin working on increasing employer participation. This document will be shared with the group at each meeting.

ACTION ITEMS

- * Tracey to reach out to Lyft Health Care Division for a potential speaker at our October meeting.
 - * Frank will invite Lower Bucks County contact to explain their transportation model.
6. Next Partnership Meeting – all meetings will be 8:00am-9:30am
2017 – October 4, December 6
2018 – February 7, April 4, June 6